

WHEN SHOULD I CALL?

CALL MRT IF:

- An individual is experiencing out of control behaviors that place him at risk of harming self or others.
- An individual is expressing thoughts of suicide.
- An individual is experiencing severe stress that results in a significant decline in daily and/or family functioning.
- When you just don't know what else to do.

CALL 911 IF:

- An individual has attempted or is in immediate risk of attempting or completing suicide.
- An individual is at immediate risk for aggression, violence or has committed a crime.
- An individual is in need of medical attention.

IMPORTANT REMINDERS:

- MRT will respond within 60 minutes.
- Basic demographic and history information is needed for dispatch of team.

Lakeview Center



BAPTIST HEALTH CARE

Mobile Response Team

1304 West Avery St • Pensacola, FL 32501

24/7 Mobile Response Team Line: **866.517.7766**

Fax: **850.469.3876**

Counties served:

Escambia / Santa Rosa / Okaloosa / Walton

LAKEVIEW CENTER

MOBILE RESPONSE TEAM

*Serving Adults, Children and Families in Escambia,
Santa Rosa, Okaloosa and Walton Counties*



Help for you on the phone or in-person
24 HOURS A DAY, 7 DAYS A WEEK

866.517.7766

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BAPTIST HEALTH CARE

WHO WE ARE

The Mobile Response Team (MRT) provides around-the-clock intervention and support to all individuals in Escambia, Santa Rosa, Okaloosa and Walton Counties dealing with a behavioral or mental health crisis. We're mobile, so we come to you. We also provide help over the phone.

We partner with local law enforcement, schools, emergency rooms and providers to support individuals in need during traumatic events. Our goal is to respond quickly with needed services in order to:

- Reduce Trauma
- Prevent unnecessary hospitalizations
- Divert individuals from emergency departments or the juvenile justice/criminal system

HOW WE HELP

The MRT supports youth, adults and families showing signs of mental health issues that pose a threat to stability within the home, school or community, including but not limited to:

- Anger
- Self-injury
- School problems
- Suicidal or homicidal thoughts or behavior
- Extreme parent/child conflict
- Seeing or hearing things
- Depression/anxiety



WHAT WE DO

MRT responds by phone or in-person in order to quickly offer effective interventions that meet individual needs.

Telephone Triage – Trained mental health professionals are available to evaluate, prevent or resolve a crisis and decide if a referral will be made to a community resource or qualified specialist.

Crisis Response – If care is needed beyond a phone call, a face-to-face response team will go to the home, school or community setting and work to resolve the situation.

After-Care – Follow-up and referral care is available. MRT is here to ensure a smooth transition to any support services that may be necessary.